

From: David J. Loomis
To: Microsoft ATR
Date: 1/4/02 6:47pm
Subject: USAGLoomis_David_1023_0102

46 Cranberry Road
North Attleboro, Massachusetts 02760

January 4, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Attorney General Ashcroft:

I am writing to let you know that I was pleased with the actions of your department in reaching a settlement agreement that the states can accept. The settlement is fair and reasonable. Through the agreement, Microsoft will be a more responsible industry leader and can maintain its competitive ability.

I am an avid user of Microsoft products and services, and feel that its innovation has allowed our country to take a lead in the world technology market. I agree that the competition should be protected, but this does not change the fact that Microsoft has achieved success because of the dependability and usefulness of its products. Microsoft will share critical information about the internal workings of Windows; that is enough protection of the competition.

The agreement is mutually beneficial for Microsoft and the competition. As far as I am concerned, I feel it was an overall success. Thank you for your efforts, and taking the time to read this letter.

Sincerely,

David Loomis